

# Summary of Benefits

Group Number: OR27  
Effective Date: January 1, 2019



## CIS

BENEFITS	COPAYS
Annual Maximum	No Annual Maximum
Deductible	No Deductible
General & Orthodontic Office Visit	You pay a \$10 Copay per Visit
DIAGNOSTIC AND PREVENTIVE SERVICES	
Routine and Emergency Exams	Covered with the Office Visit Copay
X-rays	Covered with the Office Visit Copay
Teeth Cleaning	Covered with the Office Visit Copay
Fluoride Treatment	Covered with the Office Visit Copay
Sealants (per Tooth)	Covered with the Office Visit Copay
Head and Neck Cancer Screening	Covered with the Office Visit Copay
Oral Hygiene Instruction	Covered with the Office Visit Copay
Periodontal Charting	Covered with the Office Visit Copay
Periodontal Evaluation	Covered with the Office Visit Copay
RESTORATIVE DENTISTRY	
Fillings	Covered with the Office Visit Copay
Porcelain-Metal Crown	Covered with the Office Visit Copay
PROSTHODONTICS	
Complete Upper or Lower Denture	Covered with the Office Visit Copay
Bridge (per Tooth)	Covered with the Office Visit Copay
ENDODONTICS AND PERIODONTICS	
Root Canal Therapy – Anterior	Covered with the Office Visit Copay
Root Canal Therapy – Bicuspid	Covered with the Office Visit Copay
Root Canal Therapy – Molar	Covered with the Office Visit Copay
Osseous Surgery (per Quadrant)	Covered with the Office Visit Copay
Root Planing (per Quadrant)	Covered with the Office Visit Copay
ORAL SURGERY	
Routine Extraction (Single Tooth)	Covered with the Office Visit Copay
Surgical Extraction	You pay a \$50 Copay
ORTHODONTIA TREATMENT	
Pre-Orthodontia Treatment	You pay a \$150 Copay*
Comprehensive Orthodontia Treatment	You pay a \$1,500 Copay
MISCELLANEOUS	
Local Anesthesia	Covered with the Office Visit Copay
Dental Lab Fees	Covered with the Office Visit Copay
Nitrous Oxide	You pay a \$10 Copay
Specialty Office Visit	You pay a \$30 Copay per Visit
Out of Area Emergency Care Reimbursement	You pay charges in excess of \$100

\*Copay credited towards the Comprehensive Orthodontia Treatment copay if patient accepts treatment plan.

### Underwritten by Willamette Dental Insurance, Inc.

This plan provides extensive coverage of services and supplies to prevent, diagnose, and treat diseases or conditions of the teeth and supporting tissues. Presented are just some of the most common procedures covered in your plan. Please see the Certificate of Coverage for a complete plan description, limitations, and exclusions.



# Exclusions and Limitations

## Exclusions

- Bridges, crowns, dentures or any prosthetic devices requiring multiple treatment dates or fittings if the prosthetic item is installed or delivered more than 60 days after termination of coverage.
- The completion or delivery of treatments, services, or supplies initiated prior to the effective date of coverage.
- Dental implants, including attachment devices, maintenance, and dental implant-related services.
- Endodontic services, prosthetic services, and implants that were provided prior to the effective date of coverage.
- Endodontic therapy completed more than 60 days after termination of coverage.
- Exams or consultations needed solely in connection with a service not listed as covered.
- Experimental or investigational services or supplies and related exams or consultations.
- Full mouth reconstruction, including the extensive restoration of the mouth with crowns, bridges, or implants; and occlusal rehabilitation, including crowns, bridges, or implants used for the purpose of splinting, altering vertical dimension, restoring occlusions or correcting attrition, abrasion, or erosion.
- General anesthesia, moderate sedation and deep sedation.
- Hospitalization care outside of a dental office for dental procedures, physician services, or facility fees.
- Nightguards.
- Orthognathic surgery.
- Personalized restorations.
- Plastic, reconstructive, or cosmetic surgery and other services or supplies, which are primarily intended to improve, alter, or enhance appearance.
- Prescription and over-the-counter drugs and pre-medications.
- Provider charges for a missed appointment or appointment cancelled without 24 hours prior notice.
- Replacement of lost, missing, or stolen dental appliances; Replacement of dental appliances that are damaged due to abuse, misuse, or neglect.
- Replacement of sound restorations.
- Services and related exams or consultations that are not within the prescribed treatment plan and/or are not recommended and approved by a Willamette Dental Group dentist.
- Services and related exams or consultations to the extent they are not necessary for the diagnosis, care, or treatment of the condition involved.
- Services by any person other than a licensed dentist, denturist, hygienist, or dental assistant.
- Services for the diagnosis or treatment of temporomandibular joint disorders.

- Services for the treatment of an injury or disease that is covered under workers' compensation or that are an employer's responsibility.
- Services for treatment of injuries sustained while practicing for or competing in a professional athletic contest.
- Services for treatment of intentionally self-inflicted injuries.
- Services for which coverage is available under any federal, state, or other governmental program, unless required by law.
- Services not listed as covered in the contract.
- Services where there is no evidence of pathology, dysfunction, or disease other than covered preventive services.

## Limitations

- If alternative services can be used to treat a condition, the service recommended by the Willamette Dental Group dentist is covered.
- Services listed in the contract, which are provided to correct congenital or developmental malformations which impair functions of the teeth and supporting structures will be covered for dependent children if primarily for the purpose of controlling or eliminating infection, controlling or eliminating pain, or restoring function.
- Crowns, casts, or other indirect fabricated restorations are covered only if dentally necessary and if recommended by the Willamette Dental Group dentist.
- When initial root canal therapy was performed by a Willamette Dental Group dentist, the retreatment of such root canal therapy will be covered as part of the initial treatment for the first 24 months. When the initial root canal therapy was performed by a non-participating provider, the retreatment of such root canal therapy by a Willamette Dental Group dentist will be subject to the applicable copayments.
- The services provided by a dentist in a hospital setting are covered if medically necessary; pre-authorized by a Willamette Dental Group dentist; the services provided are the same services that would be provided in a dental office; and applicable copayments are paid.
- The replacement of an existing denture, crown, inlay, onlay, or other prosthetic appliance is covered if the appliance is more than 5 years old and replacement is dentally necessary.

# Oregon Provider List



For Appointments or Customer Service, please call 1.855.4DENTAL (1.855.433.6825)

## **Albany**

*2225 Pacific Boulevard SE, Suite 201, Albany, OR 97321*

Charles Comerford, DMD  
William Trevor, DDS

## **Bend**

**(Apple Tree Office Park, Bldg. D)**

*62968 O.B. Riley Road, Bend, OR 97703*

Robert Collins, DMD  
Joshua van der Bunt, DMD  
David Skvorak, DDS  
Dinesh Reddy, DMD, MS, Orthodontist

## **Corvallis**

*2420 NW Professional Drive, Suite 150, Corvallis, OR 97330*

Amity Wrolstad, DMD  
Osama Naga, DDS  
Ryan Mott, DDS  
Peter Carlesimo, DDS  
Dinesh Reddy, DMD, MS, Orthodontist

## **Eugene**

*2703 Delta Oaks Drive, Suite 300, Eugene, OR 97408*

Robert Collins, DMD  
Hafsteinn Eggertsson, DDS  
Shannon English, DDS  
Ivanna Tolmach, DDS  
Nicole Sweet, DDS  
Gurpreet Gill, DMD  
Roy Guerin III, DDS, Oral Surgeon

## **Grants Pass**

*2166 NW Vine Street, Suite H, Grants Pass, OR 97526*

Peter Tommerup, DDS

## **Lincoln City**

*1105 SE Jetty Avenue, Suite B, Lincoln City, OR 97367*

Crystal Kelso, DMD

## **Medford**

*773 Golf View Drive, Medford, OR 97504*

Jennifer Callans, DMD  
Charles Wagner, DDS  
Richard Miller, DDS  
Jill Renton, DMD (ER Only)  
Roy Guerin III, DDS, Oral Surgeon  
Neil Wiater, DMD, Orthodontist  
Bharathi Myneni, BDS, Periodontist

## **Roseburg**

*2365 NW Stewart Parkway, Roseburg, OR 97471*

Robert Collins, DMD  
Truong "Charles" Nguyen, DMD  
Megan Malpass, DMD  
Peter Carlesimo, DDS  
Neil Wiater, DMD, Orthodontist

## **Salem – Lancaster**

*3490 Lancaster Drive NE, Salem, OR 97305*

Jeffrey Ulmer, DMD  
Mary Yoo, DDS  
Thomas Peters, DDS  
Alexandria Johnson, DMD  
Rachel Maurer, DMD  
Earl Gilder, DMD, Orthodontist

## **Salem – Liberty**

*142 Pembroke St SE, Salem, OR 97302*

Klint Yeck, DMD  
Bushra Liaqat, DDS  
Richard Sale, DMD (ER Only)

## **Springfield**

*2510 Game Farm Road, Springfield, OR 97477*

Chad Coombs, DDS  
Andrey Tolmach, DDS  
Martin Lindner, DMD  
Kyle Malloy, DMD, Periodontist  
Dinesh Reddy, DMD, MS, Orthodontist

## **Tillamook**

*805 Ivy Avenue, Suite B, Tillamook, OR 97141*

Julia Robirds, DMD

# Oregon Provider List



For Appointments or Customer Service, please call 1.855.4DENTAL (1.855.433.6825)

## PORTLAND AREA OFFICES:

### Beaverton

4925 SW Griffith Drive  
Beaverton, OR 97005  
Catherine B. Kim, DMD  
Crystal Kriswandi, DMD  
Michael Lindsay, DDS  
Phuong Luu, DMD  
Mimi Whittemore, DMD  
Kayla Walters, DMD  
Christopher Flemming, DMD  
Mark Van Dusen, DMD, Orthodontist  
Meredith Dugoni, DMD, Pediatric

### Eastport

4104 SE 82nd Avenue, Suite 450  
Portland, OR 97266  
Jose Javier, DDS  
Michelle Ludwick, DDS  
Estrellita Ramirez, DMD  
Amanda Kremer, DMD (ER Only)

### Gresham

1107 NE Burnside Road  
Gresham, OR 97030  
Chad Fife, DDS  
Sheida Kharrazi, DMD  
Jennifer Nguyen, DMD

### Hillsboro

5935 SE Alexander Street  
Hillsboro, OR 97123  
Samira Ghorbani, DMD  
Andrew Roland, DMD  
Julia Francois, DMD  
Gurmeet Case, DDS  
Jennie K. Vu, DMD  
Darren Ng, DMD  
Jeff Jacky, Denturist

### Jefferson

1933 SW Jefferson Street  
Portland, OR 97201  
William Metz, DMD  
Kariana Peters, DMD  
Eugene Skourtes, DMD  
Nicholas Skourtes, DMD  
Sydney Stoker, DMD  
Miroslaw Zychla, Denturist  
Dennis Deming, DDS, Orthodontist  
Tracy Herion, DDS, Orthodontist

### Milwaukie

6902 SE Lake Road, Suite 200  
Milwaukie, OR 97267  
Aaron Boren, DMD  
Irina Sahuon, DMD  
Anh Le, DMD  
Aaron Stensvad, DMD  
Miroslaw Zychla, Denturist

### Stark Street

13255 SE Stark Street, Portland, OR 97233  
Philip Mills, DMD  
Stephen Holly, DMD  
Christopher Primley, DMD  
Richard Del Tognio Armanasco, DMD

### Tigard Multi-Specialty

7095 SW Gonzaga Street  
Tigard, OR 97223  
Ronda Trotman, DMD  
Lindsay Taira, DMD  
Miroslaw Zychla, Denturist  
Jeff Jacky, Denturist  
Mahmoud Maghsoudlou, DMD  
Christian Kecht, DDS, Endodontist  
Jeffery Reddicks, DMD, Oral Surgeon  
Bharathi Myneni, BDS, Periodontist  
Luis Pagan, DMD, Periodontist

### Tualatin

17130 SW Upper Boones Ferry Road  
Durham, OR 97224  
Patrick Chuang, DDS  
Melanie Grant, DMD  
Michael Blindheim, DMD  
Thomas Cardwell, DMD

### Weidler Street

220 NE Weidler, Portland, OR 97232  
Amy Pruett, DMD  
Aaron Bynum, DMD  
John Moriarity, DDS  
Suzan Nguyen, DMD

## SOUTHWEST WASHINGTON OFFICES:

### Longview

1461 Broadway Street, Suite A  
Longview, WA 98632  
Nicole Grant, DMD  
Travis Baskerville, DMD  
Susan Nordstrom, DMD, Orthodontist

### Vancouver - Hazel Dell

910 NE 82nd Street, Vancouver, WA 98665  
Jeffery Knod, DDS  
Scott Rooker, DDS  
Tristan Martin, DMD  
Susan Nordstrom, DMD, Orthodontist

### Vancouver – Mill Plain

9609 East Mill Plain Boulevard  
Vancouver, WA 98664  
Marwan Adjaj, DMD  
David R. Morrison, DMD  
Susana Lee, DMD  
Claire Yi, DMD

## WILLAMETTE DENTAL SPECIALTY OFFICES:

### Gateway Specialty

1320 NE 106th, Portland, OR 97220  
Rajiv Paonaskar, DDS, Orthodontist  
Tracy Herion, DDS, Orthodontist  
Raymond Tucker, DDS, Pediatric

### Stark Specialty

405 SE 133rd, Portland, OR 97233  
Miroslaw Zychla, Denturist  
Blaine Mowrey, DMD, Endodontist  
Kyle Malloy, DMD, Periodontist  
Robert Smith, DMD, Oral Surgeon  
Julie Ann Smith, DDS, Oral Surgeon



## Selecting a dental plan can be simple.

It's not easy to navigate the maze of health insurance possibilities to make sure you're getting the best care possible within a reasonable budget.

## That's where we come in.

Willamette Dental Group is unique – just like you. We believe insurance should be simple and dental care should be easy to understand. That's why we keep things straightforward and effortless.



## More Than Just Insurance

Willamette Dental Group is more than just an insurance plan — it's an entire dental care plan. As an exclusive provider organization, all plan members are patients at our dental practice. This allows us to focus on keeping you healthy instead of billing an insurance company for services.



## Quality You Can See

We employ and keep only the top quality dental providers so you can be sure you are receiving the best care possible. Our doctors aren't paid by the number of crowns they perform. Instead they're rewarded by improving your health, getting you timely appointments and making you happy.



## Treatment That's Focused On You

We practice evidence-based dentistry focused on preventive treatment and we partner with you to promote healthy habits. You'll always receive a thorough evaluation, diagnosis and treatment plan tailored to your unique needs.



## Simple Benefits That Bring You Value

With no maximums\*, no deductibles and predictable copays for all covered services, you can plan for your care and treatments rather than being surprised by a bill based on unknown fees and percentages after the fact.

# Convenient, Compassionate Care



## 50+ Dental Offices

With more than 50 dental offices throughout Oregon, Washington and Idaho, it's likely we have an office near you. Office information including address and directions is available on our website at [willamettedental.com](http://willamettedental.com).



## Multi-Specialty Care

We employ a variety of dental specialists including general dentists, orthodontists, periodontists, endodontists, and oral surgeons — providing full-spectrum dental care for you and your family.



## Extended Office Hours

Most of our dental offices are open Monday through Friday from 7AM to 6PM and rotating Saturdays on a regional basis so you don't have to worry about fitting appointments into your busy schedule.



## Dental Emergencies

In the unfortunate event of a dental emergency, in-person appointments are available during regular office hours same day or next day and on-call providers are available for phone consultations when offices are closed.



## Orthodontics for All Ages

Orthodontic benefits are included for both adults & children. With no waiting period and no lifetime maximum, your orthodontic care is covered with one low comprehensive copay at the start of treatment and an office visit copay for each visit during treatment. All orthodontic treatment is provided by licensed orthodontists at Willamette Dental Group offices.



## Easy Appointments

We strive to be as flexible as possible with our appointment availability to meet your lifestyle and preferences. Most appointments are scheduled by our local scheduling team but individual offices can be reached for any questions or follow-up that you may need. To schedule an appointment, call 1.855.433.6825.

[willamettedental.com/cis](http://willamettedental.com/cis)

Visit the CIS microsite for benefit details as well as office addresses, directions and patient ratings and comments for all Willamette Dental Group providers.



## Questions?

Contact our Member Services representatives to answer any question that you may have about your dental plan or service: 1.855.433.6825 or [memberservices@willamettedental.com](mailto:memberservices@willamettedental.com)



Willamette Dental Group insurance plans are underwritten by Willamette Dental Insurance, Inc. in Oregon; by Willamette Dental of Washington, Inc. in Washington; and by Willamette Dental of Idaho, Inc. in Idaho. Dental services provided by Willamette Dental Group, P.C. 6950 NE Campus Way, Hillsboro, Oregon 97124

