

April 2020

FEMA AND THE FEBRUARY FLOOD DISASTER



Earlier this month we learned that President Trump had declared the February flood to be eligible for Federal disaster relief and emergency assistance under the Stafford Act. Not only will local governments be eligible for FEMA funding, but also individual assistance is available. Under the Stafford Act, FEMA's Individuals and Households Program (IHP) provides financial and direct services to eligible individuals and households affected by the flooding who had uninsured or underinsured expenses and serious needs.

If you had unreimbursed damage from the February floods, you should contact FEMA to see what help you may qualify for. You can register by phone at 1-800-621-3362 or online at www.disasterassistance.gov. You can download the FEMA App at www.fema.gov/mobile-app. You must register to get assistance, even if your property had a damage assessment done in February by either the Red Cross, CAPECO, or Team Rubicon. When you register, you will receive a registration number that will be important to keep, as that is the way FEMA will keep track of your individual case.

If you qualify for financial assistance, you may be eligible for some rental assistance, lodging expense reimbursement, home repair assistance, and home replacement assistance. FEMA's damage assistance is limited and is not intended to return a home to its pre-disaster assistance. If a homeowner wants to return a home to its original condition, they can apply for a low-interest loan through the Small Business Administration. Documentation of ownership, occupancy, income loss, and damages will be required before FEMA will provide assistance. Financial assistance will not be subject to Federal income taxes.

In the meantime, the City of Pendleton, Umatilla County, CAPECO and the CTUIR are working with the State of Oregon to get a plan approved to spend the \$7.5 million appropriated by the Emergency Board last month. Like most governmental projects, there are lots of rules and this is taking longer that I originally thought. We are very grateful to the State for this housing money, but don't expect to see affordable housing to pop up overnight.

The flyer on the following pages provides some useful information.

Stay home and stay safe!
John Turner,
Mayor

FEMA FACT SHEET



Individual and Households Program: Remote Inspections

Due to the COVID-19 nationwide emergency declared by President Trump and the need to protect the safety and health of all Americans; FEMA will conduct remote home inspections for disaster survivors until further notice.

What to Expect After Applying for FEMA Assistance

FEMA is fully committed to a whole of America response to fight the COVID-19 pandemic and protect the health and safety of the American people. Social distancing and eliminating unnecessary contact are key to help slow the virus' spread and keep our most high-risk populations safe.

Disaster damage inspections were suspended on Tuesday, March 17, 2020, based on the Centers for Disease Control and Prevention guidance.

A remote inspection will be the primary form of inspection for applicants who are still pending an inspection.

Applicants who self-reported during registration that they received minimal damage and can live in their homes will not automatically be scheduled for a home inspection. Instead, they will receive a letter from FEMA explaining that they may call the FEMA Helpline to request an inspection if they find significant disaster-caused damage to their home after they applied.

Remote inspections have no impact on eligibility for the types of Other Needs Assistance available that do not require an inspection. This includes childcare, transportation, medical and dental, funeral expenses, moving and storage, and Group Flood Insurance Policy Assistance.

Remote Inspection Process

Disaster survivors who applied to FEMA and reported that they may not or cannot live at home due to damage will be contacted by FEMA to schedule a remote inspection.

FEMA inspectors will call applicants by phone. Applicants will answer questions about the type and extent of damage sustained.

Reasonable accommodations, including translation and ASL interpreters via Video Relay Service, will be available to ensure effective communication with applicants with limited English proficiency, applicants with disabilities, and other individuals with access and functional needs.

Based on responses from the applicant and existing eligibility criteria, awards will be generated for Rental Assistance, Home Repair Assistance, Replacement Assistance, Other Needs Assistance (ONA) for Personal Property Assistance, and Assistance for Miscellaneous Items based on existing line items.

Home Repair Assistance will be provided based on type of residence and the applicant's responses during the remote inspection to determine level of damage sustained.

This interim policy will help protect the health and safety of the American people while also ensuring that eligible disaster survivors receive assistance from FEMA.

SEQUENCE OF ASSISTANCE



FEMA and Other Agency/ Organization Human Services Programs

VOLUNTARY AGENCIES & MASS CARE (Food, Shelter, Clothing, Medical)

PERSONAL INSURANCE (Homeowners, Renters, NFIP, etc.)

FEMA INDIVIDUALS & HOUSEHOLDS PROGRAM (IHP)**

REGISTER BY PHONE: 1-800-621-FEMA (3362) OR TTY 1-800-462-7585

REGISTER ONLINE: WWW.DISASTERASSISTANCE.GOV |

DOWNLOAD THE FEMA APP: WWW.FEMA.GOV/MOBILE-APP HOUSING ASSISTANCE (HA) Temporary Housing Repair OR Replacement *Financial Assistance Financial Assistance* Lodging Expense Reimbursement Up to IHP max Rental Assistance (Up to 18 months) *Direct Assistance (Up to 18 months)* Mobile Home Multi-family Lease and Repair (Federal Cost – 100%)

OTHER NEEDS ASSISTANCE (ONA) NON-SBA DEPENDENT Funeral Medical/Dental Child Care Miscellaneous: Eligible items purchased or rented after the incident to assist in recovery (e.g. chainsaw, dehumidifier, etc.) (State - 25% cost share)

SBA FIT

SBA HAPP

SBA DISASTER LOANS

Real Property Personal Property Business

up to \$200,000 up to \$40,000 up to \$2,000,000 (Homeowners) (Renters and Owners)

APPLICANTS MUST RETURN THE SBA LOAN APPLICATION AND RECEIVE A LOAN DENIAL TO BE REFERRED BACK TO FEMA FOR "ONA" SBA-DEPENDENT ASSISTANCE

SBA DECLINE OTHER NEEDS ASSISTANCE (ONA) SBA DEPENDENT

Personal Property Transportation Moving and Storage (State - 25% cost share)

OTHER FEMA/GOVERNMENT PROGRAMS

FEMA Registration not required Disaster Unemployment Assistance Crisis Counseling

Disaster Legal Services Disaster Case Management IRS Assistance

Veterans Assistance Area Agency on Aging

UNMET NEEDS Voluntary Agencies / Interfaith Organizations / Long Term Recovery Inter-agencies

**NOTE: Eligibility for FEMA Individuals and Households Program (IHP) assistance is based on a FEMA inspection conducted on the damaged property. The max amount of IHP assistance is adjusted annually according to the CPI index.

COUNCIL MEETINGS

April 21

City Council 7 pm PDC Meeting 6 pm

May 5

City Council 7 pm

May 19

City Council 7 pm PDC Meeting 6 pm

All meetings in the Council Chambers

FOR A FULL LIST OF MEETINGS VISIT

http://www.pendleton.or.us/

CITY COUNCIL MEMBERS

John Turner	Mayor	541-922-8605
Jake Cambier	At Large	541-969-2252
Paul Chalmers	At Large	541-276-7111
Becky Marks	Ward I	541-276-9147
Carole Innes	Ward I	541-276-0644
McKennon McDonald	Ward 2	541-969-3345
Chuck Wood	Ward 2	541- 310-7306
Dale Primmer	Ward 3	541-240-1117
Linda Neuman	Ward 3	541-969-1188

CITY OF PENDLETON

Administration	541-966-0201
Airport	541-276-7754
Attorney	541-966-0206
Convention Center	541-276-6569
Community Dev.	541-966-0203
Facilities	541-966-0201
Finance	541-966-0207
Fire	541-276-1442
Library	541-966-0380
Municipal Court	541-966-0209
Parks/Rec/Cemetery	541-276-8100
Police	541-276-4411
Public Works	541-276-3078

500 SW Dorion Ave. Pendleton, OR





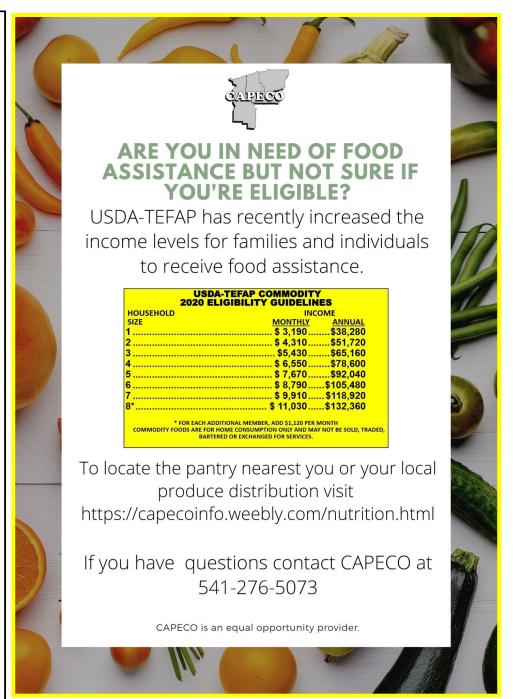


Join City Staff at Hamley's Café on Monday, May 4

UNDER THE ORDER OF "Stay Home Stay Safe" there will be NO MEETING

in Mav

COFFEE the 8-10 am CITY







Pendleton Retail and Hospitality Relief Program (PRHRP)

GRANT ELIGIBILITY REQUIREMENTS

Since its founding. Pendleton Urban Renewal has been dedicated to enhancing and expanding business development, improvements, and amenities within the urban growth boundary.

Today, we find ourselves at a crossroads — one where PUR must put the future aside for the moment and focus on preserving the solvency of those within our business community.



GRANT BENEFIT:

- \$2,000 grant per business
- >> Usable for operating expenses: rent/ mortgage, utilities, labor, inventory, supplies
- Scrants will be provided until current program funding is depleted

QUALIFICATIONS:

Must be located within the Pendleton Urban Renewal District

Pendleton Urban Renewal District:



- Must have a business license issued by the City of Pendleton
- Must be negatively impacted by the Governor's coronavirus executive orders 20-07 and 20-12.
- Had 20 or fewer FTE as of Feb. 1, 2020 (Total # of employees can be more than 20)
- Sole proprietors are eligible
- Priority will be given to essential services: food and beverage service, retail, hospitality and personal service businesses
- Commits to making a strong effort to remain open or reopen once the crisis is over (no later than July 1, 2020)
- Has applied or commits to applying for assistance from state and federal virus crisis programs for small businesses
- 3 1 application per business only
- » Non-profits are not eligible

FAQ:

- Q: Is my business eligible if we're operating with our usual revenue and cash flow? ANSWER: No.
- Q: What can I use the money for? ANSWER: Current operating expenses to allow you to continue your business.
- Q: Do I have to pay this money back? ANSWER: No.
- Q: Will you provide more money if this crisis continues? ANSWER: We can't predict the future of the crisis, but there is no guarantee of additional future funding from Pendleton Urban Renewal or the City of Pendleton.
- Q: Does accepting this money reduce the money I can get from the federal programs to help small businesses? ANSWER: No.
- Q: How much money is available? ANSWER: The grant amount per business is \$2,000. The total funding allocation is \$100,000.
- Q: What happens when the funding is depleted for this grant program from Pendleton Urban Renewal? ANSWER: We will accept applications after the deadline and hold them for potential future funding but there is no guarantee of future funding.
- Q: Will all qualifying businesses be treated equally in the lottery drawing for grants? ANSWER: Yes. If funds are still available then other categories of businesses will be considered.
- Q: Are businesses outside of Pendleton's Urban Renewal District eligible for this grant program? ANSWER: No. The program is funded with urban renewal funds. By state law the money can be spent only on businesses located within the urban renewal district.



PROCESS:

- Applications accepted: Fri. April 17 - Thurs. April 23
- Lottery-style selection of applicants to receive grants: Fri. April 24
- Funds disbursed on or before Fri. May 1

For more information:

Application drop off: City Hall, 500 SW Dorion Ave.

Call the City of Pendleton: 541-966-0233

VOLUNTEERS

10 Ways to Help Others During The COVID-19 Outbreak

While our community navigates this challenging time, it's important to remember EVERYONE is a responder in this crisis. There are many ways to help others during this pandemic. First, and most important, wash your hands and practice social distancing.

Then:

Stay home, stay healthy.

Reach out and check on your neighbors, especially the elderly and vulnerable population.

Share resources, including access to food, transportation, technology, childcare, and other essentials.

Run errands for those who cannot.

Introduce video calls to help those who are feeling isolated.

Support Pendleton's many restaurants who have pivoted to take out operations – order for delivery or pickup.

Reach out to your favorite local nonprofit and ask if they need assistance. Donate if you are financially able. Red Cross needs your blood!

Support our local heroes. Thank the front line responders who are working to keep our community safe, and those that are providing essential services on our behalf.

Be the example. Kindness is contagious.



Upcoming Volunteer Opportunities*

*all volunteer activities are on hold until the "Stay Home" order has been lifted

New volunteers are required to complete an application and consent to background check. For more information contact the Volunteer Coordinator tiffany.hegarty@ci.pendleton.or.us

May Blighted Home Inventory: Pendleton Development Commission seeks help canvassing the community

and logging blighted homes for a proposed program.

June 20th: Wild West Beerfest: Fundraiser for Pendleton Parks & Recreation Afterschool Program scholarships.

Volunteers are needed to help set up and break down event, pour beer and ticket sales (over 21 only).

Ongoing: Document Scanner: Digital file archiving (Library, City Hall Administration, Community Development)

NEW VOLUNTEERS Glenn Hamby, Jeanette Harris, Dustin Mikesell, Jeanette Orwig, Christopher Perkins

INTERESTED IN VOLUNTEERING BUT NOT SURE WHERE?

We can help find a good match for you. Call 541-966-0244 and speak to our Volunteer Coordinator Tiffany Hegarty.

Volunteer Applications Available **HERE**, Return to the Administrative office at: 500 SW Dorion Avenue.



CLOSED TO THE PUBLIC

Current Offerings:

- · Curbside Delivery of Holds
- · Materials Menu (Tells us what type of items you want and we will mystery shop for you)
- Virtual Story Times
- · Ebooks and Audiobooks
- Telephone Reference

Hours of operation: Monday-Thursday 10 am - 8 pm Friday 10-5 pm

> Call the library or visit our website for more information

541-966-0380

www.pendletonlibrary.com https://www.facebook.com/pendletonpubliclibrary

Library2go



You can check out eBooks and eAudiobooks from Library2go from the Oregon Digital Library with the Libby app from OverDrive. Read and listen to them on your mobile device, eReader or computer for free with the Libby app using your Pendleton Public Library card! Visit www.pendletonlibrary.weebly.com to check the status of your card or call (541)966-0380 for more help.



USE THE LIBBY APP TO CHECK OUT, READ OR LISTEN TO BOOKS ON A MOBILE DEVICE

- Download the Libby app from your device's app store: Apple devices (iPad & iPhone, etc.) use the Apple App Store, Android devices use the Google Play Store. The app is NOT available for Kindle Fire. Kindle Fire users must use the Overdrive app.
- Open the Libby app and tap the "Hi!" button
- Tap "Find My Library" The app should find Pendleton Public Library, a member of the Oregon Digital Library Consortium. If it does not, tap "No" and then type our zip code 97801 and select Oregon Digital
- Tap "Add Your Card" to log in so you can check out items.
- Tap "LEO Listens" in the drop-down menu of libraries.
- Search or browse for a title to check out. When you find an item, tap "Borrow" to check it out or tap the cover to learn more about the title.
- After tapping "Borrow" a confirmation page appears to confirm you wany to borrow that title. You can tap on the number of days to change your borrowing period. Tap the dark red "Borrow!" to complete the check out.
- Tap "Start Reading" to begin reading the book, "Go to Shelf" to view all your checkouts or "Keep Browsing" to look for more items to check out. NOTE: items download automatically as long as you are connected to Wi-Fi. Download quits as soon as you leave Wi-Fi connection.

Changes to cover picture of current book you are using

loans and holds

→ Library

- Return items by going to your Shelf and tapping the small button next to the due date. Tap "Return Early" and then the dark red "Return!" button
- Transfer eBook checkouts to Kindle by going to your Shelf and tapping the cover of the book. Tap "Kindle" and then Get Library Book when Amazon opens. Sign in to your Amazon account. Items download automatically to your device. Tap "Done" to return to Libby.



- Fill out the form
- Wait for the library to call and let you know your package is ready
- Park at library and pop your
- Call 541-966-0380 and let us know you have arrived
- Drive home with awesome reading material for you and yours.



PICK UP HOURS: MON-THUR 10-8PM FRIDAY 10-5

MISSION STATEMENT Enrich quality of life and build a robust community through engagement and lifelong learning.

Pendleton Public Library strives to be the center of community involvement. An educated, informed, and involved citizenry creates a vibrant, livable community. The library stocks books, audios and videos for check out and hosts fun and informative programs for all ages. The website provides 24/7 access to a wide range of databases as well as access to the patron's account.

During this time we encourage you to visit us online.

SCAM ALERT

Hackers and cyber scammers are taking advantage of the coronavirus disease (COVID-19) pandemic by sending fraudulent email and WhatsApp messages that attempt to trick you into clicking on malicious links or opening attachments.

These actions can reveal your user name and password, which can be used to steal money or sensitive information.

If you are contacted by a person or organization that appears to be WHO, verify their authenticity before responding.

The World Health Organization will:

- **never** ask for your username or password to access safety information
- **never** email attachments you didn't ask for
- **never** ask you to visit a link outside of www.who.int
- **never** charge money to apply for a job, register for a conference, or reserve a hotel
- **never** conduct lotteries or offer prizes, grants, certificates or funding through email.

The only call for donations WHO has issued is the COVID-19 Solidarity Response Fund, which is linked to below. Any other appeal for funding or donations that appears to be from WHO is a scam. COVID-19 Solidarity Response Fund



The Federal Trade Commission (FTC) and Federal Communications Commission (FCC) have issued warnings related to several scams making their way around the country, taking advantage of people's fears related to COVID-19 and targeting our most vulnerable citizens. Some of these scams Include:

• Medicare offers to purchase online "COVID-19 Kits" or benefits related to COVID-19. People are asked to verify personal data which is then used for identity

theft.

- * Relief Payment messages from "government agencies" intended to get their hands on your funds by requesting banking information so "funds can be deposited in your account."
- * Robocalls offering work from home or low cost insurance.
- * Emails claiming to be from the CDC or WHO, with links to fake websites.
- * Donation requests. Never donate cash, gift cards, or by wiring money.
- * Corona Virus cure or test offers.
- * Offers to clean HVAC systems to "protect" your home and family from the virus.
- * Sad stories from people claiming to have lost loved ones to COVID-19, asking for money to cover funeral or health care costs, preying upon the goodness of others.

Information about these scams and others can be found at https://www.consumer.ftc.gov/.../scammers-are-using-covid-19-... and at https://www.fcc.gov/covid-scams.

As always, do not answer phone calls or respond to text messages from unknown numbers. Legitimate businesses and agencies you work with will leave a message from a real person, or contact you by mail. If you receive an email, text or phone message from a number, person, or agency you are not already in communication with or do not know, DO NOT RESPOND. Even clicking a link in a text message or email can make your information vulnerable.

If you have reason to believe a communication you receive is legitimate, find the agency's contact information independent of the communication by searching their actual online website and make contact through that online number, not through numbers or links provided in the email, text, or phone message.

Times are difficult enough in our communities and throughout our nation. Please protect yourselves so someone with evil intentions isn't making this all that much worse.